



# What Email Do You Use?



For welfare and safeguarding questions or concerns, use a dedicated club email address.

such as: [safeguarding@clubname.co.uk](mailto:safeguarding@clubname.co.uk)



## Why?



### Accessibility

Members or participants can make contact at any time, especially if they're not comfortable speaking in person.



### Confidentiality

Sensitive information is kept private and only handled by qualified individuals. This protects individuals, the club and welfare officer.



### Clarity

A clear point of contact. Helps deliver timely responses. Easy to hand over if roles change.



### Data Protection

Complies with GDPR regulations by managing sensitive information securely.



**active**  
Kent & Medway

Active Kent & Medway is your local active partnership. Our mission is to transform lives through sport and physical activity. For support and advice, email: [sportwelfare@kent.gov.uk](mailto:sportwelfare@kent.gov.uk), scan the QR code or visit [www.activekent.org/sportwelfare](http://www.activekent.org/sportwelfare)

**Active Partnerships**



**SPORT ENGLAND**

